Olivia Nuckles

Public Relations Specialist Olivia Nuckles 4612 EP True Pkwy Unit 201 West Des Moines, Iowa

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Skills

Technical: Google Office, Asana, story telling, proofreading, interviewing expertise, social media expertise, graphics creation.

Social: Understanding spoken and written communication, addressing large audiences, writing and speaking clearly, strong teamwork skills.

Experience

Wooly's Event Venue / Server

January 2023 - Current; Des Moines, Iowa

Through building connections in the music industry, I found my way to Wooly's as a part-time server. Working as a server for this venue has allowed me to meet new, diverse people with different backgrounds. This has also allowed me to dive into the world of the music industry, where I am able to experience the set up, execution, and developments of a wide variety of shows.

Youth Shelters and Services (YSS) / Writing Intern

October 2021 - May 2022; Ames, Iowa

As a youth rehabilitation center, with locations scattered throughout lowa, sharing news and personal testimonials not only benefits those already involved, but those seeking help. As a writing intern, I was able to strengthen my writing skills, write diverse pieces covering sensitive issues, and learn how to effectively communicate in the workplace. While creating effective writing pieces to share with the lowan community, I also built a YSS Instagram Takeover series. This will allow staff members to share their day to day lives, showcase events taking place throughout the year, and to provide their publics the opportunity to get to know the staff behind the scenes.

Hinterland Music Festival / Volunteer Staff

August 2022, August 2023; St. Charles, Iowa

Even though this music festival lasted for a mere four days, it was a life changing event. As a member of the volunteer staff, it was my responsibility to lead incident command for the festival volunteers, oversee projects for various areas, and create a welcoming environment for the volunteers to promote repeat volunteerism. Working before the sun rose to the early hours of the morning was challenging but a very rewarding experience. This position taught me to put others before myself, manage crises that arise in the form of personal/health issues in our volunteers, and communicate effectively with other festival staff to complete projects in an orderly and timely manner.

Outlaws Bar / Bartender

October 2020 - January 2022; Ames, Iowa

As a server, I provided excellent customer service by communicating effectively with customers, working efficiently with coworkers, ensuring my areas were clean and well-kept, and accurately maintaining cash drawers and receipts to support business integrity. Skills developed: effectively communicating with others in a fast paced environment, de-escalating high stress situations, and reading body language so as to not over-serve a patron.

Education

Iowa State University / Public Relations, Political Science minor

August 2019 - July 2022; Ames, Iowa

Western Illinois University / Dual Credit Courses

August 2018 - May 2019; Online- Cambridge, Illinois

Black Hawk College / Dual Credit Courses

August 2017 - May 2019; Online- Cambridge, Illinois

Cambridge Jr./Sr. High School / High School Diploma

August 2015 - May 2019; Cambridge, Illinois

Volunteerism / Projects

Project Dragoste Volunteer / Another Child Foundation

May 2016, 2017, 2018; Cambridge, Illinois

Hospital Volunteer / Hammond Henry Hospital

May - August 2016, 2017; Geneseo, Illinois

P.E.A.R. Podcast / Iowa State University

August - December 2021; Ames, Iowa

Awards

Daughters of the American Revolution Citizenship Award
IDTA State Champion- Pom
Rising Star IDTA Dance Award
IHSA Scholar
IHSA Student Advisory Committee
Adele R. Bayless Scholarship
National Honor Society
Iowa State First Year Council- Public Relations Leader